

ESTATEMENT TERMS AND CONDITIONS

Each member enrolled in eStatments will receive an electronic periodic statement listing all accounts on which he/she is primary owner.

- A. <u>Address Changes</u>. You agree to promptly update your email address information on the Digital Banking site under My Settings when an email address change occurs. LFCU is not responsible for undelivered, rejected, or blocked email notifications and may not refund any fees as a result of non-delivery of your eStatement.
- B. <u>Use of eStatements.</u> For complete functionality of the eStatement services, you will need software and hardware capable of downloading, viewing, printing, and storing documents produced in the Adobe Acrobat .pdf file format. The minimum requirements to access, view, and retain any documents provided as part of our eStatement service requires that you must have the following:
 - > A Device which is capable of operating a current version of one of the following browsers:
 - Internet Explorer Firefox Chrome Safari
 - > An email account
 - > Current version of Adobe Reader
 - > An active Liberty FCU Online Banking User Name and Password

We will send you an email notifying you that your eStatement(s) is ready to be viewed. If your email address changes, please update this information through Digital Banking by clicking on the "My Settings" icon.

You have the right to withdraw your consent to receive eStatements at any time. To discontinue electronic delivery and return to standard statement delivery or to request a paper or electronic copy of your statement, please call (812) 477-9271 or 1-800-800-9271. We must receive your request to return to a standard statement delivery in time to give us a reasonable opportunity to act on it. There is a statement fee to obtain a copy of an Account statement that was previously provided to you electronically.

C. <u>Electronic Disclosures.</u> You agree to allow disclosures required to be in writing to be provided electronically. Disclosures include but are not limited to Billing Rights Summary In Case of Errors or Questions About Your Statement, In Case of Errors or Questions About Your Electronic Transfers, and Privacy Policy. In the event that you wish to withdraw consent for electronic disclosures or wish to obtain a paper copy of an electronic disclosure, contact our Member Service Call Center at (812) 477-9271 or 1-800-800-9271.

This agreement can be found as Article VIII in the Digital Banking Agreement and Disclosure.